

Amendments to the Specification

Please amend the paragraph on page 2, beginning on line 34, as follows:

TRS operates in the following manner. A calling party for this system may be as a hearing or speech impaired person or a person wishing to talk to the hearing or speech impaired. The calling party has a TDD/TTY or other device, such as a personal computer, which is a device for transmitting and receiving typed messages. The calling party places a call by dialing a local toll free number. The call is extended to a communication assistant terminal in the call center. The call is a modem connection between the calling party and the communication assistant terminal. The calling party then types a telephone number that the calling party wishes to call. A call is then placed by the communication assistant to the telephone number. When a call is established with a party at the desired telephone number, the calling assistant relays the messages between the calling party and the called party. The calling party types in messages that are read by the calling assistant to the called party. The called party speaks to the calling assistant, who types in the called party's message. This operation is performed in an opposite manner when a person is calling a hearing or speech impaired person.

Please add the following paragraph after the heading "Summary of the Invention" on page 4:

The above and other problems are solved and an advance in the art is made by a call center of this invention. A first advantage of this invention is that a called party having the proper equipment can determine the identity of the calling party before answering a call. A second advantage of this invention is that identification can be used to charge calling parties for some services, such as directory information, instead of the provider bearing the cost. These and other advantages are apparent in the description given below.

Please amend the previously amended paragraph on page 8, beginning on line 4, as follows:

FIG. 2 illustrates a signaling chart showing the messages transmitted between the components of call center 100 to provide the calling party identification of this invention. A call is extended in the following manner. First, a call set-up message 201 for an incoming call from a calling party is received by switching system 101. For purpose of this discussion, the calling party may be communicating via a voice call from telephone set 116 or via a TDD/TYY call from TDD/TYY device 117. The call set-up message 201 may be an IAM message commonly used to establish a telephone connection.